

#22 — A Look in the Rearview

Over the past 20-plus posts, we've covered a lot of ground.

That's been intentional. From the beginning, my goal hasn't been to focus on features or step-by-step "how-to," but on habits — the everyday ways people actually use Microsoft 365. Most of what I've shared comes from how I work myself. It's not the best way. It's just a way that's worked for me.

Part of the challenge with M365 is that there are often many ways to do the same thing. None of them are inherently right or wrong if you're getting the results you need. But over time, most of us settle into the paths that feel simplest and most comfortable. I've joked before that if you want to know the easiest way to do something, ask the laziest guy in the room. That would be me.

Along the way, we've talked about organization, simplicity, cloud-first thinking, and why some of this can feel messy or awkward at first. I've leaned on a few metaphors — houses with different rooms, road trips with long stretches and gentle turns — because that's often how this work actually feels. You try a few routes. Eventually, one becomes familiar. Maybe it's not the fastest way, but it's calmer. It passes a good coffee stop. You know where the traffic usually builds up.

My hope is that by now, some comfort has started to form — with Teams, with channels, with the idea that things do smooth out once you spend a little time with them.

As we move forward, I want to shift the focus slightly: from Teams as a tool you use to Teams as a place you trust. A space that starts to feel like an extension of your work, rather than something you have to consciously think about.

A hammer works very differently in the hands of a roofer than it does in mine — not because the hammer changed, but because of familiarity. Use builds confidence. Confidence builds trust. And trust changes what's possible.

That's the direction I want to head next.

#AllSuttonedUp