

20. When conversation starts to settle

Most of the time in Teams, we're talking.

Quick questions.

Clarifications.

Back-and-forth that feels a bit like standing around in the living room — comfortable, easy, informal.

But every so often, something changes.

The conversation is going well.

More people are involved.

Someone says, *"Let me write this down so we don't lose it."*

That's usually the moment I notice the shift.

★ Noticing the moment

It reminds me of driving between states.

At first, you mostly see license plates from where you came from.

Then there's a stretch where it's a mix.

Eventually, you realize you're seeing more plates from where you're going — even though the road never really changed.

That's how some Teams conversations evolve.

We don't stop using chat.

We don't abandon the channel.

But the work starts asking for a surface.

★ Moving from the living room to the table

It's a bit like leaving the living room and sitting down at the table.

Same house.
Same people.
Just a different posture.

This is usually where Loop starts to show up — not because anyone planned it, but because the conversation needed a place to *settle*.

No big announcement.
No page turn.

Just noticing what the work is asking for next.

Next time, I want to talk about the table — and why having one makes shared thinking feel calmer and more human.