


#17 — Teams is almost becoming second nature

 **Most of us use it every day.**

 We chat.

 Many of us place calls instead of picking up a desk phone.

And Teams does those things *very* well.


But that's mostly the surface.

When you begin using **Channels**, Teams goes from being two-dimensional to **three-dimensional**.

Not louder.


Not more complicated.

Just... deeper.

 Channels introduce something different:
a shared place where work can live, grow, and be revisited together.

And yes — the first time you see Channels, they don't always feel intuitive. That's okay. They didn't for me either.

When I was growing up, our house had a basement.

 There was a **finished side** — couch, TV, bean bag chairs, and (of course) Atari joysticks in our hands.

On a Midwestern summer day, air-conditioning and video games?

That was as good as it got.

 But there was also an **unfinished side**.

Long-term storage.

Boxes stacked in questionable ways.

Stuff we didn't really understand yet.

It was... unexplored.

✨ And some of the best discoveries happened simply by **wandering over there** and learning what was already part of the house.

Teams is a lot like that.

Chats and calls are the finished side — comfortable, familiar, and immediately useful. Channels are the unexplored space — full of tools, history, and shared context you don't notice until you start looking.

🔍 Nothing new to install.

🧰 Nothing extra to “add.”

Just capability that's already there, waiting to be discovered.

➡ Next up, I want to talk about **how to recognize when a conversation belongs in a Channel instead of a chat** — and how that one small shift can make work feel calmer and more findable.

#AllSuttonedUp - 17