


## 8, Collaboration Can Feel Like a Struggle

Especially when we're using new tools with old habits.

For weeks, I've been talking about where files live —

OneDrive for your work, Teams for our work.

But here's the shift that actually matters:

 Stop thinking in files.

Start thinking in conversations.

When people struggle with Teams, it's usually not because Teams is complicated.

It's because they're trying to use it like a shared drive with chat bolted on.

Teams works best when:


Conversations happen around the work

Files live with the conversation


Decisions don't disappear into inboxes

That's why channels matter.

They're not folders. They're ongoing discussions with memory.

 Email is a letter.

 Chat is a hallway conversation.

 A Teams channel is a shared table you keep coming back to.

Once that clicks, a lot of frustration quietly disappears.

Next, I want to talk about Chats vs Channels —

and why choosing the right one is less about rules  
and more about respecting everyone's attention.

**#AllSuttoneUp · 8**